



BELLE VALE MEDICAL PRACTICE



Autumn newsletter

We've had a couple of staff changes at Belle Vale Medical Practice. Dr Kerins has moved on to pastures new, and we are very pleased to welcome Dr Emma Findlay as our new salaried GP. A few months ago we welcomed Mr Gath to our Advanced Nurse Practitioner team. With Mr Berry, and depending on the nature of your problem, it is quite likely that you will be seen by one of our excellent ANPs.

Blood pressure readings

If we request a blood pressure reading there is often no need to see a clinician – you can use your own device at home or our BP machine in room 10. Please don't bring in a BP reading if we have not requested it.

Joint injections

We are very pleased that we are now contacting eligible patients to offer joint injections. If you are on our list we will give you a phone call!



A reminder – there is no smoking on the site at Belle Vale Medical Centre - including the car park. Please take your litter home – we've removed the bin!



Friends and family – tell us

how it went! We are now running our Friends and Family survey again – you can leave feedback [here](#)

MACMILLAN CANCER SUPPORT

We're holding our cake day on the morning of 29th September - please do come along for a coffee and a chat!

Flu season

We're sending out invitations for our flu clinic – if you are eligible and you have not received a message call us.

ZERO TOLERANCE.

Please be polite and courteous when you contact us. We understand that sometimes things are difficult, but we can remove patients from our list who behave unacceptably.

Our staff are asked to take brief details of the 'nature of your complaint' – this information allows us to triage (prioritise) patients. You do not need to go into any great detail but the information is helpful.

SUPPORT SERVICES AND USEFUL TELEPHONE NUMBERS

- Liverpool Bereavement Services: 0151 236 3932
- Talk Liverpool 0151 2282300
- YPAS 0151 707 1025
- Ear syringing 0151 234 1100
- Careline 0151 233 3800